

TCB Security Tool - Card Management

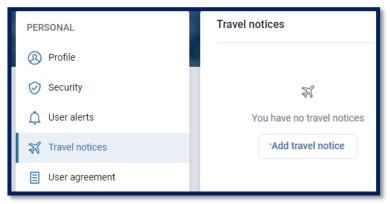
Input Your Travel Notification



To complete the process, follow these steps: Log into your TCB Online/Mobile banking profile > scroll down, locate Card Management > select the airplane icon > select Add travel notice > enter in the destination(s) > select the date range > select the debit card(s) > save your added travel notice.

Displayed Setting: Before Travel Notes



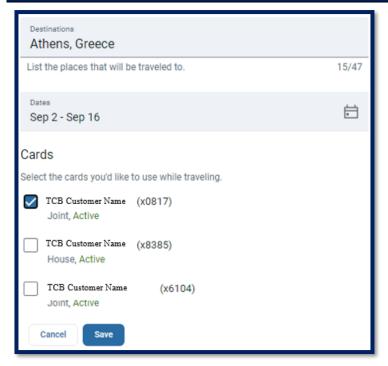


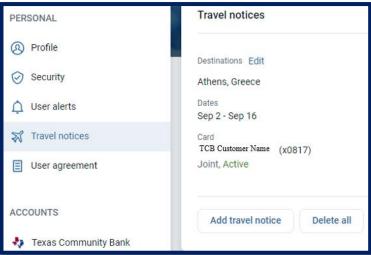
Adding travel notifications through your TCB Online/Mobile banking profile is not only convenient and user-friendly but also an essential step in your travel planning checklist.

- The travel notices feature is available for debit card(s) linked to accounts within your TCB Online/Mobile banking profile.
- If no travel notice has been added within your TCB Online/Mobile banking profile, the feature will indicate that there are no travel notices on file.
- Any travel notifications you have informed your TCB Account Officer/Representative about will not appear in this feature.
- Therefore, adding your travel notifications within your TCB Online/Mobile banking profile is an improved process that allows you to view, add, and edit them as needed.

Before your trip, make sure your contact information is current. You can check and update this in your TCB Online/Mobile banking profile under **Personal Settings** > **Profile**.

Displayed Setting: During and After Travel Notes





Please note that all TCB customer debit cards are automatically included in our innovative fraud detection and monitoring system to identify and alert our customers of suspicious debit card activities in real-time.

By inputting your travel notification, whether it's months in advance or on the same day, you will enjoy the following benefits:

- Avoid Card Blocks: You significantly reduce the likelihood of your card being mistakenly blocked for transactions in locations that differ from your address on file.
- **Seamless Transactions**: Enhance the likelihood of your card functioning smoothly for purchases and withdrawals at your travel destination.
- Enhanced Security: Assists our fraud detection and monitoring system in swiftly identifying and addressing any unauthorized transactions from locations not included in your travel notification.
- **Peace of Mind**: Travel with confidence, knowing you can customize your travel notifications whenever necessary.
- Confirmation of Notice: After adding your travel notification, you will receive an email confirmation at the email address associated with your TCB Online/Mobile banking profile. The email will be sent from noreply@tx-communitybank.com with the subject line "Travel notice set."

If you experience any issues with your debit cards, please attempt to use the **tap** and pay option if available. If not an option, opt for **Chip** (not magnetic stripe) and **Debit/PIN** (not credit/signature) methods for transactions.

Safe and fun travels!