

TCB Security Tool - Card Management



Debit Card Transaction Restrictions – Merchant Type

To complete the process, follow these steps: Log into your TCB Online/Mobile banking profile > scroll down, locate Card Management > select the debit card > select Alerts and Protection > select Merchant Type > checkmark Block Transactions on Merchant Type(s) you'd prefer to restrict > Save.

Displayed Setting: Ready to Restrict When Needed



Select 'Merchant type details' to view the different merchant category descriptions.

Enabling debit card transaction restrictions through your TCB Online/Mobile banking profile is convenient and user-friendly.

To protect your debit card from unauthorized transactions with merchant types you don't typically use, enable this security feature.

- Enabling this block will prevent debit card usage for the merchant type(s) selected.
- If you plan to use your TCB debit card(s) for the currently restricted merchant type, you can easily remove the restriction by unchecking the block transaction box and then re-enabling it upon your preference.
- Enable the 'Merchant Type' protection option for all debit cards linked to your TCB Online/Mobile banking profile.
- If planning to travel, make sure to add a travel notification of your upcoming destinations and timeframe. You can complete this process within your TCB Online/Mobile banking profile under Card Management > select the airplane icon > select Add travel notice.
- Before your trip, make sure your contact information is current. You can check and update this in your TCB online banking profile under **Personal Settings** > **Profile**.