



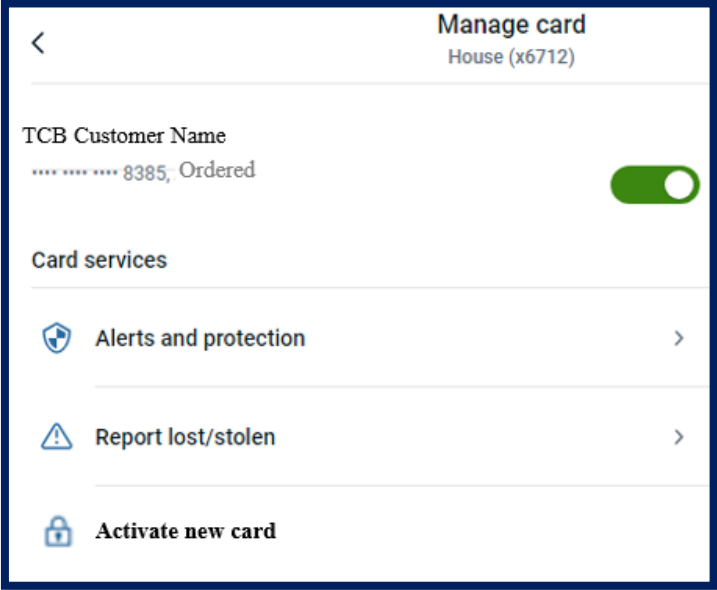
TCB Security Tool - Card Management



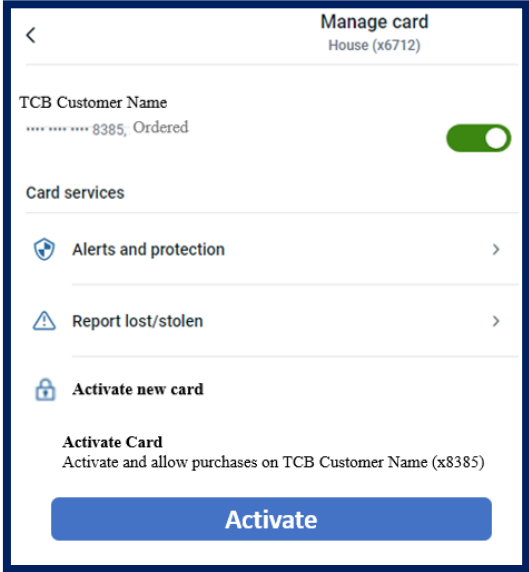
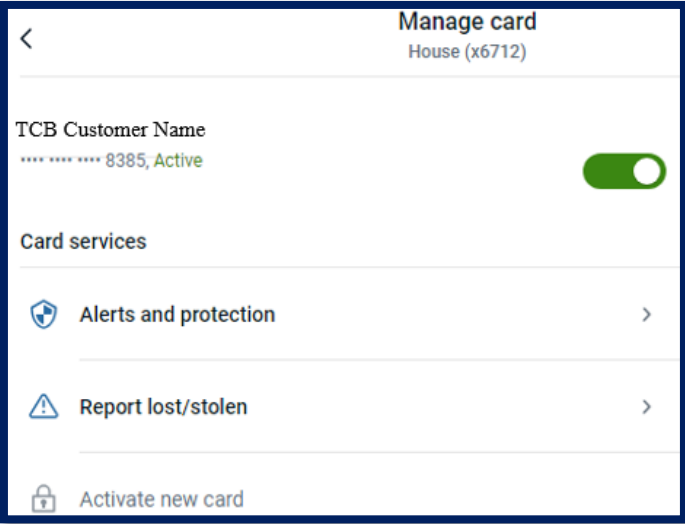
Activate Your New Debit Card Received by Mail

To complete the process, follow these steps: Log into your TCB Online/Mobile banking profile > scroll down, locate **Card Management** > select the debit card > use the **Activate new card** option to activate your debit card received by mail.

Card Management Feature

Status	Displayed Setting	Status and Displayed Setting Description
Ordered		<p>Ordered:</p> <ul style="list-style-type: none">• The debit card is in process and unavailable for use.• If the card is ordered, it indicates that a debit card request has been submitted to be mailed to the requested address and is currently in the processing stage for shipment.• For security reasons, your debit card and personal identification number (PIN) will be sent in separate plain white envelopes and may arrive on different days.• The Activate new card option is available to immediately activate your debit card once received in the mail, along with the arrival of your PIN.

Card Management Feature

Status	Displayed Setting	Status and Displayed Setting Description
<p style="text-align: center; background-color: #e0e0e0; padding: 5px;">Ordered</p>		<p>Activate new card:</p> <ul style="list-style-type: none"> • If you select Activate, you will be provided with details on its meaning to then opt officially to activate your debit card. • Activate and allow purchases on your TCB debit card such as one-time or recurring transaction(s).
<p style="text-align: center; background-color: #e0f0e0; padding: 5px;">Active</p>		<p>Active:</p> <ul style="list-style-type: none"> • The debit card is enabled and ready for use. • If the card is active, it indicates that the debit card is neither blocked nor cancelled.