

TCB Security Tool - Card Management

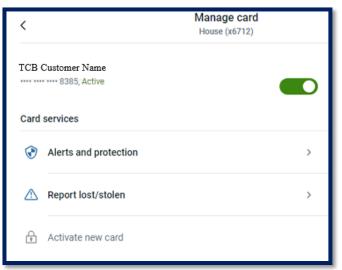




To complete the process, follow these steps: Log into your TCB Online/Mobile banking profile > scroll down, locate Card Management > select the debit card > select Alerts and Protection > use the slider icon to enable the Protection options feature of Notify me on all transactions.

Displayed Setting: Beginning Your Review



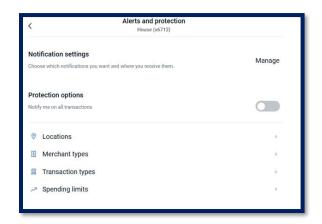


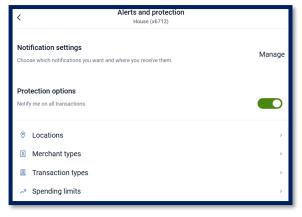
Enabling debit card transaction alerts through your TCB Online/Mobile banking profile is convenient and user-friendly.

Selecting the option to be notified of all debit card transactions offers peace of mind by providing real-time alerts about your account activity, ensuring you are aware of all attempted debit card transactions.

- Immediate Fraud Detection: To safeguard your debit card and account, it's crucial to regularly monitor your transaction history for any suspicious activity.
- **Timely Response of Fraud:** The key to preventing potential financial loss is to detect and address the fraud attack early, minimizing the opportunity for excessive damage.
- **Error Identification:** To stay current with your authorized transactions, it's essential to regularly monitor your transaction history to promptly detect any billing errors.
- **Timely Response of Billing Error:** The key to preventing potential financial loss is to detect and address the billing error early on with the Merchant, minimizing the opportunity for excessive damage.

Displayed Setting: During and After Review







Receiving debit card transaction alerts enhances your financial awareness by keeping you informed of transactions, helping you develop better financial habits, and maintaining a comprehensive overview of your financial health.

If you notice that one of your debit cards isn't enabled with this feature, please take the necessary steps to activate this setting.

- Enable the 'Notify me on all transactions' protection option for all debit cards linked to your TCB Online/Mobile banking profile.
- Once completed, you will receive an alert notification in the Messages menu of your TCB Online/Mobile banking profile for every attempted debit card transaction that is enabled with this feature.